

ORIGINAL

Robert Reynolds



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From: "Robert Reynolds" <forestcreek@frontiernet.net>  
To: "Robert Reynolds" <forestcreek@frontiernet.net>  
Cc: <mailmaster@azcc.com>  
Sent: Monday, October 19, 2009 6:35 AM  
Subject: UniSource request of 18% rate increase  
October 19, 2009

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This is to remind you that any **rate increase is out of the question ! ! ! !**

Additionally, the billing cycle is still mixed -up. ~~4~~ <sup>1</sup> send out notices of disconnect when many payments can not be made until the first.....a waste of money I pointed out to them in my letter of December of 2008 ! ! !

Dear Chairman Mayes,

I would like to thank you for the return letter sent by Alfonso Amezcua, Utilities Consumer Analyst II. I appreciate the fact that my letter will be considered before this out of sight increase is discussed. Please share this e-mail with the other Commissioners.

I would like to bring to your attention, one more matter of concern. Unisource plans to stop accepting payments at it branch on the Southside of Lake Havasu City (on Maricopa). They said in one paragraph of explanation that the amount of money accepted was a security problem. But then, in next paragraph they explained that so little money was collected is was not enough to warrant the branch staying open ? I am confused.....Too much and then not enough ? They further suggest that people from the south side drive 12 miles , that's right 12 miles to Wal-Mart to make there in person payments.....

Why can't they contact Bashe's Southside, Safeway, K-Mart, Smith's, Albertsons, or Bashe's mid-town. There are no homes even near Wal-Mart on the North.....Aren't we trying to go GREEN? How much fuel will be wasted on this brilliant idea.....an adventure to trip to Wal-Mart.

Looking forward to a reply, and so are my Bcc's.

Thank you,

Bob Reynolds  
1826 Martinique Dr.  
Lake Havasu City, AZ.  
86406

Arizona Corporation Commission

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OCT 21 2009

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